Safe Family Presence Policy Directive (SHA-02-007)

Date Effective: July 13, 2020 Date Revised: March 9, 2022

Appendix B: Safe Family Presence at a Glance (Acute Care and Long Term Care)

Open Family Presence

- Family/support persons and visitors are welcome according to the preferences of the patient/resident.
- No limits on the number of family/support persons or visitors per patient/resident.
- No limit on the amount of family/support persons or visitors present at a time indoors or outdoors (as can be accommodated safely by care teams).
- Large groups are asked to schedule their visit with the care team.

Enhanced Family Presence Precautions: Yellow

- No limits on the number of essential support persons or visitors per patient/resident.
- Two family/support persons or visitors present at a time indoors.
- No limits on persons present at a time outdoors.
- End-of-life: no limit to the number of different family/support persons or visitors. Two family/support persons or visitors can be present at one time. More than two may be permitted if space/layout allows.

Enhanced Family Presence Precautions: Red

- One consistent family/support person can be present at a time.
- Alternates are allowed, if needed.
- End-of-life: no limit to the number of different family/support persons or visitors. Two family/support persons or visitors can be present at one time.
- Options for outdoor visits to be determined in consultation with local MHOs.

Safe Family Presence Reminders:

- Family is defined by the patient/resident
- Family presence is determined by the Medical Health Officer (MHO) or designate in consideration of local epidemiology, rates of staff and patient/resident infection, vaccination rates, source of exposure, availability/use of safety measures and physical layout, etc.
- Children supervised by an adult (other than the patient/resident) are welcomed. Consult the care team for other arrangements for children attending in person.
- During Family Presence Green and Yellow, outings/off-site activities are allowed and are determined in consultation with the patient/resident and their care team.
- During Family Presence Red, outings must be determined in consultation with the local MHO.
- Timing/location of in-person visits may be subject to scheduling limitations due to physical layout, patient flow, etc.
- Care teams will work collaboratively with the patient/resident, family/support person(s) and visitors to create a plan for safe in-person visits.



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