



Patient Family Centre Care

Patient Family Partners (PFPs)

Patient and Family Partners are people with a lived health care experience as a patient, a support person, and/or a client/resident, hereafter referred to as patient.

Patient Family Partner (PFPs)

- Partner with staff, leadership and physicians to provide direct input into policies, programs, and practices which affect patient care and services at all levels of the organization from direct service care to the board room.
- Ensure that the diverse voice of Saskatchewan residents are heard to inform and influence the delivery of healthcare to improve the quality and safety of the patient experience.
- Play an important role in advancing and promoting the principles of patient and family centred care.
- PFP receive training and ongoing development and learning in collaboration with PFCC Staff.
- Patient Family partner engagement opportunities may be short or longer term commitments.
- PFPs are connected to engagement opportunities based on their interests, experience and availability.

How do PFPs help us improve?

Some of the ways PFPs partner with the Saskatchewan Health Authority include:

- Improve patient safety and health outcomes
- Improve process for receiving care
- Create a more positive patient and family experience
- Co-develop and review policies and programs
- Co-design health care facilities
- Improve staff satisfaction
- Teach others about Patient and Family Centred Care

To learn more or to become a Patient Family Partner contact us at:
pfcc@saskhealthauthority.ca



Healthy People, Healthy Saskatchewan

The Saskatchewan Health Authority works in the spirit of truth and reconciliation, acknowledging Saskatchewan as the traditional territory of First Nations and Métis People.



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For more information visit our website at www.saskhealthauthority.ca/our-organization/quality-care-patient-safety/patient-family-centred-care



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