



Safety Charter

March 1, 2024

The Saskatchewan Health Authority (SHA) Board of Directors is committed to providing physical, psychological, social, cultural, and environmental safety. Every day. For everyone.

Our objective is to advance a culture of safety and continuous improvement that provides patient and family centred care and services, proactively focuses on the elimination of preventable harm and has a climate of psychological and cultural safety. In order to achieve this objective and our vision, mission and values, everyone must take responsibility for their role in supporting a safe environment.

By signing this charter, the Board commits its leadership and the SHA to the following actions and behaviours that will advance a culture of safety and continuous improvement:

- Ensuring that safety for everyone is our first and highest priority.
- Understanding that workplace safety for employees and physicians is directly linked to safety for patients and families.
- Providing leadership to build our capability to understand if we are safe today and how we can be safe tomorrow.
- Fostering an environment that is psychologically and culturally safe, allowing us to be compassionate, creative, and learning-based.
- Integrating quality and safety into daily operations to provide patient and family centred care that is safe, timely, effective, efficient, and equitable.
- Guiding the organization to co-create SHA policies and procedures with patients and families to standardize safe and reliable processes and clarify roles and responsibilities.
- Ensuring reporting of harm and/or concerns is easy and followed up with understanding what harm occurred, why it happened, sharing the findings and improvements, and learning as an organization.
- Providing the opportunity for all employees, physicians, patients/families, and other stakeholders to participate and collaborate in the process of continuously improving safety strategies and outcomes.

As an organization we must understand and strive for the highest standards of safety. All employees and physicians have the responsibility and the right to know, the right to participate and the right to refuse work when unsafe conditions exist. All patients and families have the right to be heard, the right to co-design care and the right to patient and family centred care. Through meaningful engagement and co-creating mutually beneficial partnerships among employees, physicians, patients, families, clients and residents, together we ensure a seamless health system that supports Healthy People, Healthy Saskatchewan.



Per:

Andrew Will, CEO



Saskatchewan
Health Authority

Per:

Arlene Wiks, Board Chairperson