

## Types of Coverage:

### Private Health Insurance

Contact your local agent for further details.

### Supplemental Health Benefits Program

Helps low-income families with medical expenses.

Contact the Saskatchewan Ministry of Health at

**1-800-266-0695** for more assistance.

### Workers Compensation Board (WCB) and Saskatchewan Government Insurance (SGI)

If an individual is injured at work or involved in a motor vehicle accident, other government agencies, such as WCB and SGI, may cover the complete cost for eligible individuals.

### Department of Veterans Affairs (DVA)

Members may be covered for a portion or all ambulance services, depending on their status.

Contact the Department of Veterans Affairs at

**1-866-522-2122** for more information.

### Senior Citizens Ambulance Assistance Program (SCAAP)

For Saskatchewan residents 65 years of age and over, SCAAP caps ground ambulance fees at \$135.00 per eligible trip and provides coverage for inter-facility transfers between SHA facilities within the province.

### First Nation and Inuit Health Branch (FNIHB)

Indigenous Services Canada's Non-Insured Health Benefits (NIHB) program provides eligible First Nations and Inuit clients with coverage for a range of health benefits that are not covered through other social programs, private insurance plans, or provincial or territorial health insurance, including coverage for emergency medical transportation. Non-emergency trips must be pre-approved by the NIHB Regional Office. Inter-facility ambulance transfers from a higher level of care to a lower level of care are not covered. Contact the NIHB Regional Office for more information: **1-866-885-3933**.



## Why am I receiving a bill? Every bill requires a payment.

Ambulance services are not an insured service under the *Canada Health Act* or an insured benefit in Saskatchewan.

The Ministry of Health provides funding to the Saskatchewan Health Authority to cover a substantial portion of the service costs for both ground and air ambulance services, with the balance of the cost recovered through patient fees. Patients are billed unless other forms of coverage are identified in advance.

For more Information:

Saskatchewan Ministry of Health:

<https://www.saskatchewan.ca/residents/health/emergency-medical-services/ambulance-services>



**This brochure is provided for informational purposes and is subject to change. The SHA is not responsible for variations in charges.**

**For any questions, contact your local Ambulance provider.**



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[saskhealthauthority.ca](https://www.saskhealthauthority.ca)

*Healthy People, Healthy Saskatchewan*



## Emergency Medical Services

### Patient Fees



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## Ambulance services are a non-insured benefit through Saskatchewan Health.

Saskatchewan Health Authority encourages the public to have coverage through a private insurance company.

### Common Questions:

- **What if no one told me I had to pay for the ambulance? What if the doctor ordered my transfer?** You are billed and responsible for payment for all emergency calls and transfers. You may have a third-party insurer that will provide payment, or qualify for provincial coverage indicated on the previous page. It is your responsibility to determine if you have coverage.
- **Does the SHA cover the costs for transfers to a higher level of care?** No, the SHA does not cover the cost of transfers to a higher level of care; however, your private insurance or additional coverage may cover this expense.
- **Is the cost of my transfer to an appointment covered?** No, you are billed for transfers for appointments. The SHA recommends you check with your insurance provider as they may cover these costs.
- **Do I have to pay for wait time at the Hospital?** If you have a valid Saskatchewan Health Card, you are not billed for wait time. Charges for wait times are covered by the SHA or a third-party insurer when applicable. Out-of-Province residents are charged for wait time.

### Quick Facts

- If a patient requires *transport from one hospital to another* for care, the patient's care team selects the appropriate method of medical transport based on the care requirements. Transport may be provided by ground ambulance, Saskatchewan Air Ambulance, or STARS ambulance.
- In addition to providing funding for ambulance services, *the provincial government also has programs* in place to assist eligible individuals with the cost of ground and/or air ambulance trips within Saskatchewan.
- *Patients are billed directly by the ground ambulance service* that provided the service. Some ambulance services may be willing to set up payment plans for individuals.
- *No one is refused emergency ambulance services* on the basis of ability to pay.
- *The Ministry of Health does not provide coverage of ambulance services obtained outside of Saskatchewan.*

### EMS Patient Fees

#### Ground Ambulance Rates:

**Saskatchewan Resident Rates:**  
(must have a valid Saskatchewan Health Card)

Basic Life Support Service — Response charge of \$245.00 plus \$2.30 per km traveled.

Advanced Life Support Service — Response charge of \$325.00 plus \$2.30 per km traveled.

**Non-Saskatchewan Resident Rates:**  
Response charge of \$360.00 plus \$3.05 per km traveled. Wait time is \$100 per hour.  
All km charges are billed based on round trip km.

#### Saskatchewan Air Ambulance and STARS Air Ambulance Rates:

**Saskatchewan Resident Rates:**  
Response charge of \$465.00 plus associated ground ambulance charges.

**Non-Saskatchewan Resident Rates:**  
Charge of \$7.60 per flown mile plus associated ground ambulance charges.

#### Special Attendant Fee:

If the patient's condition requires an additional attendant to deliver specialized care — \$55 per hour.