

# Your Voice Matters

## What we heard from North Battleford

Access to care was a concern for many respondents

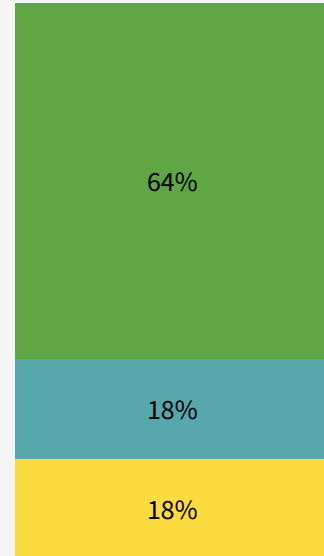


"Retaining doctors in the area would be nice."

"Connecting to make appointments, it is not always easy to get through to offices to schedule appointments, especially when providers do their own bookings. Not all clinics have proper phone trees/staff to accommodate multiple calls. More doctors needed. Hard to find a doctor taking new patients."

"Quicker access than resorting to a walk in our ER."

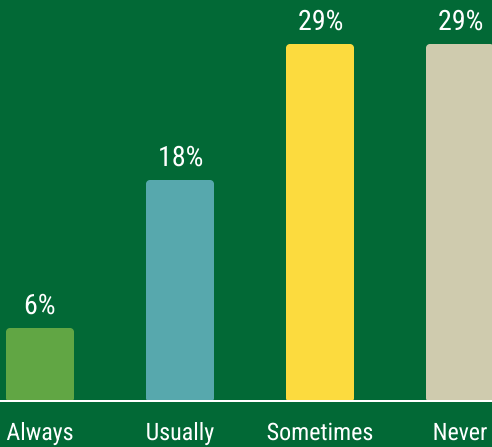
Do you have a doctor, nurse or clinic you regularly go to for care or health advice?



- Yes I have a doctor or nurse I regularly go to
- Yes I have a clinic I regularly go to
- No, I don't have a regular doctor, nurse or clinic

"Having a community resource i.e. a place to go or place to call that can help with education on what is available in the community. For example, specialists, psychologists. A place where all possible connections are listed/explained."

How often did you have difficulty managing your health?



14% of people who indicated that they have difficulty managing their health suggested that difficulty getting an appointment was a contributing factor.

When asked about access to the following services, patients responded:

18%

"I need access to a Complimentary Medicine Provider but I do not have access to it."

18%

"I need access to an Early Childhood Development Psychologist but I do not have access to it."

35%

"I need access to Mental Health and Addiction Services but I do not have access to it."

35%

"I need access to a Physician - Specialist but I do not have access to it."

Responses included = 17  
Responses collected  
August to November 2023

🔗 Collaboration with the Ministry of Health to ensure physicians are attracted to the area.

🔗 Expanding existing programs to include enhanced addictions medicine support.

What are we doing to help?

🔗 Nurse practitioner appointment scheduling is reviewed regularly to ensure good use of the resource.

🔗 Human Resources regularly reviews market enhancements that may be required to attract particular disciplines to the province / rural areas. These include supplements for occupational therapist, physiotherapists & speech language pathologists.

