

Your Voice Matters

What we heard from Weyburn and Area

Care Continuity, Coordination and Integration

People in South East 8 commented on the importance of care being coordinated and integrated and on the importance of communication between providers.

"[we need] more medical teams made of a variety of health professionals who actually communicate with each other to ensure my health remains top notch."

"Rare access to 'family' doctor so see a different physician every time I go, therefore no follow-up on conditions, no knowledge by doctor of my inter-related needs. Difficulty getting past the receptionists who appear to be the gatekeepers to physician access. Not offered access to nurse practitioner. I could go on.... "

What could be improved about the organization of your healthcare needs between healthcare providers?

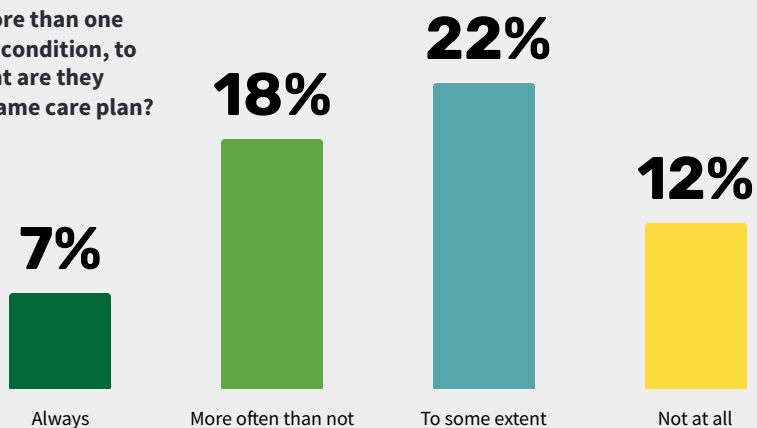
Inter-Physician Communication:

Some patients said that there is a need for improved documentation and communication among healthcare providers. Patients emphasize the importance of physicians sharing information about their conditions and treatments for better overall care.

"They need to document their records so there is easy communication between physicians. For example, a family doctor should write down and document what I am seeing my eye doctor for as it might impact medications I take."

"Miscommunication between my doctor and chronic pain clinic as they had difficulty sending my documents and had to manage the problem."

If you see more than one provider for a condition, to what extent are they following the same care plan?



What are we doing to help?

🌱 We have built an integrated care team focused on medically complex patients

🌱 We have obtained funding to hire an additional physician in Weyburn

🌱 We have hired a clinic nurse at Weyburn Primary Health Care Clinic to help alleviate workload demand



Saskatchewan Health Authority



Responses included = 184
Responses collected August to December 2023