

Your Voice Matters

What we heard from Weyburn and Area

Patients in South East 8 pointed to numerous positive aspects of the care that is provided in the area and reported on many positive interactions with their care providers.



"My doctor always explain things to me in details and gives me options to decide what to do about the care and treatment I prefer, with no judgement."

"I love my RN, she explains everything I have questions about when I'm able to get in to see her."

[my doctors] are fantastic. My first appoint [...] was 45 minutes! I had come in with a minor issue, and he very thoroughly went over my issue, explained all paths we could take for treatment, and then provided insight into what he thought was the best course of action. I have never had an appointment with him last less than 10 minutes, and have never left feeling like I didn't better understand how to resolve whatever issue I had. Same goes for [the other doctor], he very thoroughly explains your options, and does so in a manner that you can understand and feel respected and listened to.

My husband has spent a lot of time in ambulances, in ER's, and admitted to hospitals. The staff we've encountered have been kind, helpful, as efficient as our broken Health Care System allows, dedicated and completely professional. They are almost all overworked and frustrated by our system, but the patients are treated with respect and dignity. Imagine what these people could accomplish in an efficient Health Care System!



95%

of respondents said that they have access to Immunization/Public Health when they need it.

Responses included = 184
Responses collected August to December 2023

Positive Experiences

17%	always	Are you given the information you need to manage your health and wellbeing?
32%	more often than not	
30%	sometimes	

26%	always	To what extent did your care provider explain things to you in an easy and understandable manner?
25%	more often than not	
28%	sometimes	

What are we doing to help?

🌱 We have built an integrated care team focused on medically complex patients

🌱 We have obtained funding to hire an additional physician in Weyburn

🌱 We have hired a clinic nurse at Weyburn Primary Health Care Clinic to help alleviate workload demand