

Your Voice Matters

What we heard from Saskatoon South Home Care Clients

Home care clients pointed to numerous positive aspects of the care that is provided in the area and reported on many positive interactions with their care providers.

"Home care nurses and continuing care aides have all have been excellent, reliable friendly good people. Generally, all health care providers have been great in and out of the hospital."

"Home care are very good. They treat me well and stay as long as needed. I couldn't live on my own in my home without home care support. I see them twice a day."

"Home care are awesome. They look beyond just medications and give a more personal care/above and beyond"

"They weren't all doom and gloom; they provided hope and went out of their way to make sure you were helped properly with your whole problem not just part of it and followed up to make sure you were still good a bit later."

"The fact that Home Management is assigned to a single worker (sometimes two) who knows my home and where things are located within it is valuable. This worker is thorough and personable, and is a welcome presence in my home."

"I have home care aides come in pairs three times a day. It is great when the "regulars" are here because they know that I like to joke around and what to do."

66% always
18% more often than not
Were the things that matter to you respected?

93% Said that they have a doctor or nurse they regularly go to

95% Said that they have access to immunization / public health when they need it.

Responses included = 44
Responses collected April and May 2024

Positive Experiences

What are we doing to help?

🌱 Creating care teams based on the network (geographic area) where patients want to receive care to better understand and respond to needs of clients receiving home services.

🌱 Improving scheduling so that patients consistently see the same care providers (such as nurses and continuing care aids).

🌱 Bringing together care providers such as nurses, continuing care aids and client patient access services based on patient locations in Saskatoon to better meet the unique patient needs for that area.