



SHA Rounds

December 17, 2024

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Public Service Announcements and News Releases

[Regina Urgent Care Centre successfully reducing city's emergency room pressures:](#) Since the Regina Urgent Care Centre (UCC) opened its doors just over six months ago in July 2024, the facility has assisted in alleviating emergency room pressures in Regina by providing health care services to more than 18,300 patients that required urgent same-day care.

Staff Information

New Regina General Hospital parkade now open

A new era of parking began yesterday with the opening of the Saskatchewan Health Authority (SHA) parkade at Regina General Hospital (RGH).

"This four-level parkade at Regina General Hospital reflects our commitment to improving accessibility for patients and visitors while providing safer, more convenient parking for staff," said Derek Miller, SHA Chief Operating Officer.

The parkade features 1,005 parking stalls, including 320 for patients and visitors on the ground level, and 685 secured stalls for staff on the remaining levels. The structure is equipped with enhanced safety features, such as motion-sensor lighting, security cameras, and alarm stations, also known as duress alarm systems. Additionally, pay-per-use electric vehicle (EV) charging stations are available.

"We are grateful for the Government of Saskatchewan's \$22.4 million investment for the development of the parkade, as well as Link Developments' steadfast commitment to swiftly construct this structure, while minimizing disruptions for patients, visitors, and staff," said Miller. "I would also like to express my heartfelt gratitude to the Saskatchewan Health Authority staff for their patience, understanding, and unwavering support throughout the construction process."

At this time, parking rates at RGH will remain unchanged for patients, visitors and staff. For more information, see the Government of Saskatchewan's [news release](#).

[View this story on the SHA website, and share it with family and friends.](#)



The Regina General Hospital Parkade officially opened December 16, providing safer, more convenient parking for patients, visitors and staff.

Prince Albert Quilters Guild spread joy

Did you know that Volunteer Services offers volunteer opportunities outside of SHA facilities and homes? A great example is the Prince Albert Quilters Guild, which created and donated placemats and drink coasters for the enjoyment of patients, clients, and residents.

Staff interested in [volunteer opportunities](#) can contact [Volunteer Services](#) for more information.



Wonda Rusk (left), Prince Albert Quilters Guild, and Charlene Bernard, Volunteer Coordinator, Prince Albert.

Mandatory annual IPAC education

All SHA employees must complete a review of the Infection Prevention and Control (IPAC) education modules found on MyConnection by **December 31, 2024**.

As of December 12, 2024, 50.2 per cent of SHA staff have enrolled and completed the 2024 IPAC annual review. Please continue to encourage all staff to complete this training.

To access the modules:

- Log into MyConnection.
- Go to **MyLearning** then to **Access MyLearning**.
- At the top of the dashboard page click on **click here to search all modules**.
- From this page type **Infection** in the search bar.
- The **2024 Infection Prevention and Control Annual Review course** will be the first course listed.

Managers have the ability to monitor and track training that has been completed by their staff through MyConnection. A [work standard for how to access progress reports](#) is also available on MyConnection. Please note that the module and completion tracking will reset as of **January 1, 2025**.

Hand Hygiene Auditing Program: Reminder for auditors

Do you know how many hand hygiene observations you need to collect each quarter for your unit? Section 3.2 in the [Guide to Conduct Hand Hygiene Audits](#) will tell you how many audits are required based on the number of staffed beds within your unit/neighbourhood/facility/home.

Contact your local IPAC department if you are unsure how your facility is broken down in the Clean Hands system.

Privacy Matters: Faxing tips

If you're using fax communication, it's important to remember:

- Always include a cover sheet. This should detail how the recipient can contact you, the recipient's information, number of pages including the cover sheet, and a confidentiality disclaimer.
- Always double-check that you're sending the right information, for the right patient, to the right place.
- Always note on the medical record that the fax was sent.
- If you're sending information to a non-SHA fax, make arrangements with the recipient prior to sending so they expect it and retrieve it quickly.
- If a fax is sent to the incorrect recipient, immediately contain it by having the incorrect recipient destroy the record, then notify your supervisor and complete and submit a [Privacy Incident Report](#).

If you have questions or need guidance on a privacy-related issue, [contact your Privacy Officer](#) for more information.

Cyber Moment: Reminder - 2024 annual cybersecurity training – deadline extended to December 31

A big thank you to the staff who have completed the mandatory annual cybersecurity training. To date, 81 per cent of staff have completed the training.

This training is part of the SHA's efforts to enhance health-care system security amid growing global cyber risks. The deadline for completion has been extended to **December 31, 2024**.

The training, which covers home-based risks and password security, takes 30-45 minutes. It is essential for all staff to complete the training. For questions, contact [SHA Digital Health](#).

Correction: Required Cultural Responsiveness Training for all staff

The QR code in SHA Rounds on December 12 linking to the SHA's [commitment to Truth and Reconciliation](#) has been updated.

Recognition and Appreciation

Making palliative rooms culturally welcoming and comforting

In a meaningful step towards culturally inclusive health care, Saskatchewan Health Authority (SHA) staff at Battlefords Union Hospital (BUH) recently unveiled new palliative care door decals created by the Battle River Treaty 6 Health Centre (BRT6HC). This traditional and calming Indigenous imagery aims to make the palliative care experience more comforting for patients and their families.

For many First Nations and Métis patients and families, emotions may be heightened by a historical lack of culturally relevant health care or understanding. With this new initiative, staff at BUH are working to ease the burden by offering a more culturally sensitive environment. It serves as a reminder that care is not just about clinical treatments, but also about psychological support, ensuring that patients feel respected, valued and comfortable at all times.

[View this story on the SHA website, and share it with family and friends.](#)



Saskatchewan Health Authority and Battle River Treaty 6 Health Centre unveil Indigenous imagery on palliative care doors at Battlefords Union Hospital.

Clinical Documentation

COVID Document Updates

- **ARCHIVED:** IPAC Recommendations - Deployment of Portable Air Handling Units (CV-19 G0150)
 - Information is outdated and no longer in use.
-

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